



NEWS RELEASE

# Workday Recognized as a Leader in 2025 Gartner® Magic Quadrant™ for Cloud ERP for Service-Centric Enterprises for Fourth Consecutive Year

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PLEASANTON, Calif., Oct. 15, 2025 /PRNewswire/ -- [Workday, Inc.](#) (NASDAQ: WDAY), the enterprise AI platform for managing [people](#), [money](#), and [agents](#), has been named a Leader in the [2025 Gartner Magic Quadrant for Cloud ERP for Service-Centric Enterprises](#) for the fourth year in a row. A complimentary copy of the report is available [here](#).

Service-centric organizations trust [Workday Financial Management](#), [Workday Human Capital Management \(HCM\)](#), [Workday Adaptive Planning](#), and [Workday Spend Management](#) to better understand the cost and profitability of their business and prepare for what's next. With insight across more than a trillion transactions each year across millions of workers and tens of thousands of roles, Workday transforms how organizations including Intermountain Health, Iowa State University, Seattle Children's Hospital, Valvoline, and more operate. With Workday Illuminate™, businesses can automate critical business operations, elevate data integrity, more accurately predict outcomes, and uncover untapped revenue opportunities to protect and grow the value of their business.

"Service-centric businesses are under pressure to move faster, stay lean, and lead with insight," said Andrew Kershaw, group general manager, office of the CFO, Workday. "That requires connecting people, money, and operations all in one system. We believe this recognition from Gartner reinforces the strength of our approach. With a unified data core and agentic AI capabilities, Workday is helping organizations unlock new revenue, optimize performance, and drive profitable growth."

Workday is delivering the next generation of ERP, redefined for the AI era. While legacy ERP is a transactional system of record, Workday is a system of action that understands your business, anticipates needs, and helps reimagine how work gets done. With Workday, service-centric organizations can:

- **Create a single source of truth for finance and HR** by seamlessly integrating with external systems – such as point-of-sale systems for retailers, claims databases for insurance companies, or loan systems for banks – and transform this data into insights to empower people at every level with the clarity they need to adapt quickly and make better decisions.
- **Unlock faster, more granular financial insights** for agile forecasting, analysis, and decision-making with Workday's growing portfolio of [agentic AI solutions](#) – including Contract Intelligence Agent, Revenue Contract Agent, Financial Audit Agent, Financial Close Agent, Financial Test Agent, Planning Agent, and Supplier Contract Agent. Purpose-built for HR and finance and powered by Workday's unmatched data and context, Workday's agents are deeply embedded in business and focused on driving measurable results.
- **Increase operational efficiency** by streamlining essential HR and finance functions, like payroll, reporting, and scheduling – freeing up employees for strategic priorities.

### Customer Stories: The Voice of Experience

[Gartner® Peer Insights™](#) documents customer experience through verified ratings and peer reviews. As of October 15, 2025, Workday reviews include the following:

- "Workday is highly communicative of product roadmap and functional expectations, so planning and decision making can be more informed." - Director in the Services (non-Government) industry [read full [review](#)]
- "Excellent product and service, very easy to use and innovative with design of the tools. Strong compliance support. Ability to scale for large company growth and support for complex business needs in our industry." - Senior Director of Finance in the Retail industry [read full [review](#)]
- "Workday provides experienced consultants and experts that guide you through implementation and set you up for success. Each feature release demonstrates their commitment to innovation." - IT Product Manager in the Education industry [read full [review](#)]

### For More Information

- Download a complimentary copy of the report, [2025 Gartner Magic Quadrant for Cloud ERP for Service-Centric Enterprises](#).
- Learn why Workday was the only vendor to be recognized with the Customers' Choice distinction in the [2025 Gartner® Peer Insights™ 'Voice of the Customer for Cloud ERP' for Service-Centric Enterprises report](#).

### Gartner Disclaimer

Gartner, Magic Quadrant for Cloud ERP for Service-Centric Enterprise, By Robert Anderson, Johan Jartelius, Tomas Kienast, Sam Grinter, Denis Torii, Chaithanya Paradarami, 13 October 2025.

Gartner, Voice of the Customer for Cloud ERP for Service-Centric Enterprises, By Peer Contributors, 23 May 2025.

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### **About Workday**

[Workday](#) is the enterprise AI platform for managing [people](#), [money](#), and [agents](#). Workday unifies HR and Finance on one intelligent platform with AI at the core to empower people at every level with the clarity, confidence, and insights they need to adapt quickly, make better decisions, and deliver outcomes that matter. Workday is used by more than 11,000 organizations around the world and across industries – from medium-sized businesses to more than 65% of the Fortune 500. For more information about Workday, visit [workday.com](https://www.workday.com).

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### **Forward-Looking Statements**

This press release contains forward-looking statements including, among other things, statements regarding Workday's plans, beliefs, and expectations. These forward-looking statements are based only on currently available information and our current beliefs, expectations, and assumptions. Because forward-looking statements relate to the future, they are subject to inherent risks, uncertainties, assumptions, and changes in circumstances that are difficult to predict and many of which are outside of our control. If the risks materialize, assumptions prove incorrect, or we experience unexpected changes in circumstances, actual results could differ materially from the results implied by these forward-looking statements, and therefore you should not rely on any forward-looking statements. Risks include, but are not limited to, risks described in our filings with the Securities and Exchange Commission ("SEC"), including our most recent report on Form 10-Q or Form 10-K and other reports that we have filed and will file with the SEC from time to time, which could cause actual results to vary from expectations.

Workday assumes no obligation to, and does not currently intend to, update any such forward-looking statements after the date of this release, except as required by law.

Any unreleased services, features, or functions referenced in this document, our website, or other press releases or public statements that are not currently available are subject to change at Workday's discretion and may not be delivered as planned or at all. Customers who purchase Workday services should make their purchase decisions based upon services, features, and functions that are currently available.

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